SCHOFER DILLBERG & COMPANY, INC. CERTIFIED PUBLIC ACCOUNTANTS | BUSINESS ADVISORS



How can I upload files?

<u>← FAQs</u>

Here are the steps:

- Visit our LeapFILE webpage: <u>https://sdc-cpa.leapfile.net/fts/drop/custom/Index.jsp</u>
- Click "Secure Upload"



- Enter the recipient's email address.
- Only email addresses associated with an SDC account can *receive* transfers. (@SDC-CPA.com)

Schofer Dillberg & Company, Inc. Certified public accountants business advisors
Secure Upload ↑
Enter the email of the recipient for this transfer
Start
Employee Login - Privacy Policy - Security Statement - Copyright @2018 LeapFILE. All rights reserved.

 Enter your contact information (name and email address). A subject and message must be entered to complete the transfer. Click the "Select files to send (Regular Upload)" button to attach the file(s) to be sent.

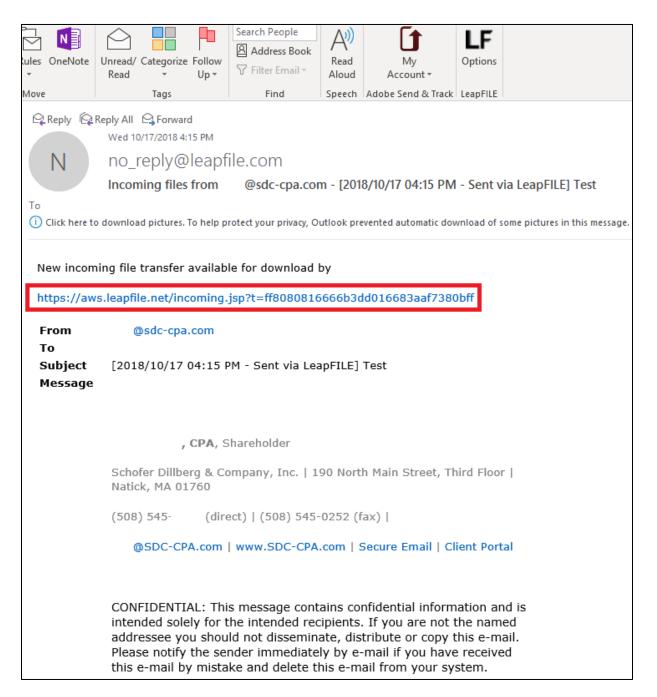
Schofer Dillberg & C	Company, Inc.
CERTIFIED PUBLIC ACCOUNTANTS	-
Secure Upload ↑	
Deliver To: Michaela Marcello	
Please enter your contact information	
Name	
Email Address	
Confirm Your Email Address	
Please create a message for the recipient	
It's a good idea to describe exactly what you are	sending and include any additional contact info
Subject	
Message/Description/Instructions	
Select delivery options	
□ Notify me when the files have been downlo	paded.
Select files to send (Regular Upload)	

Receiving Files

<u>← FAQs</u>

How do I download a file?

• You will receive an email notification containing a secure link to download your file(s).



• The system will authenticate your identity by asking for your email address and access code (if any). Once the information provided agrees, you will be able to download your file(s).

Envelope			
Status	Available		
Date	10/17/2018 04:15 PM		
Expiration Date	10/24/2018 04:15 PM		
From	@sdc-cpa.com)		
То			
Subject	[2018/10/17 04:15 PM - Sent via LeapFILE] Test		
Message	, CPA, Shareholder Schofer Dillberg & Company, Inc. 190 North Main Street, Third Floor Natick, MA 01760 (508) 545 (direct) (508) 545-0252 (fax) @SDC-CPA.com www.SDC-CPA.com Secure Email Client Portal CONFIDENTIAL: This message contains confidential information and is intended solely for the intended re by e-mail if you have received this e-mail by mistake and delete this e-mail from your system.	cipients. If you are not the named addressee you should not dissem	inate, distribute or copy this
Files			
Name		Size	Action
sDC User Guide - Chrome.pdf		461.193 KB	Download

FAQs

Can I download my file(s) if I didn't get the notification email?

Yes. You can download a transfer using its tracking code. Contact the sender of the files (SDC) and you will be provided the tracking number and a link to download the files directly.

How do I save a file instead of opening it?

Sometimes your browser will launch the file instead of asking you to save the file when you click the download link. If this happens, you can force the browser to save the file by rightclicking the download link and choosing "Save Link" or "Save Link Target As" from the pop-up menu.

Why did my recipient get an expired download message?

Every file transfer contains an expiration date. SDC transfers expire 7 days after being sent. If your transfer has expired, contact SDC to have another transfer sent.

Why am I not getting alert notifications via email?

The alert email messages could be trapped in your email filters. Check your bulk/junk/SPAM folder and add a new mail routing rule to allow alert messages from no_reply@leapfile.com.